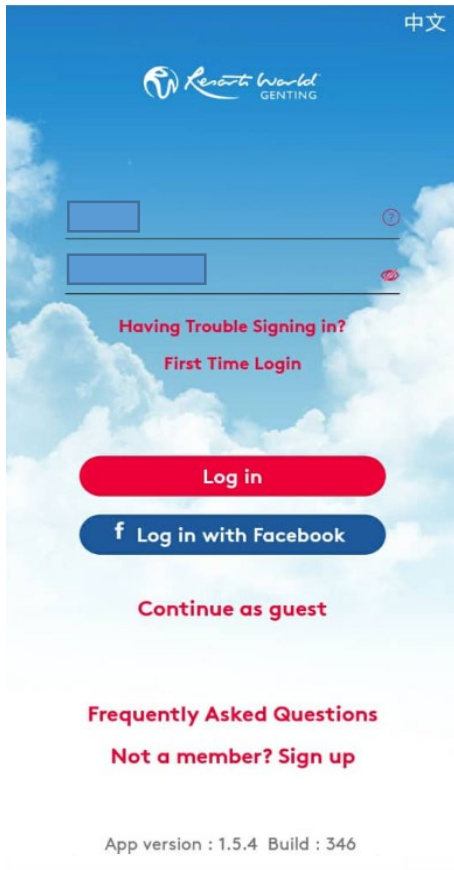
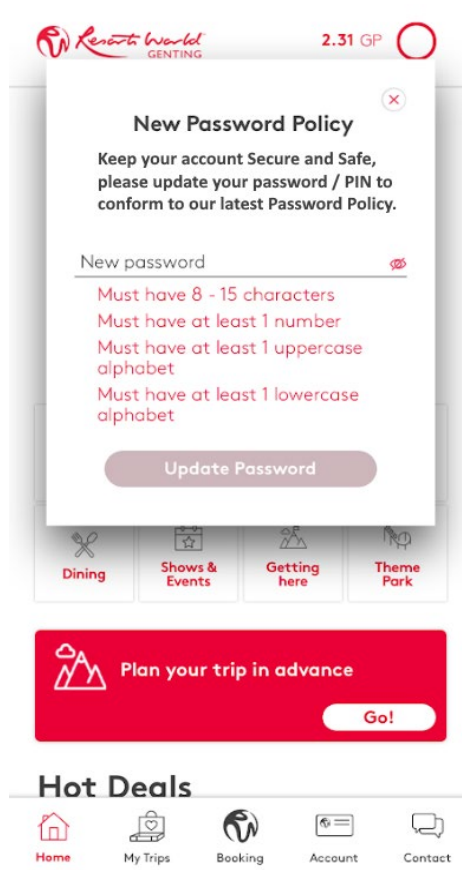


# **Step-by-Step on Update Profile via Resorts World Genting App**

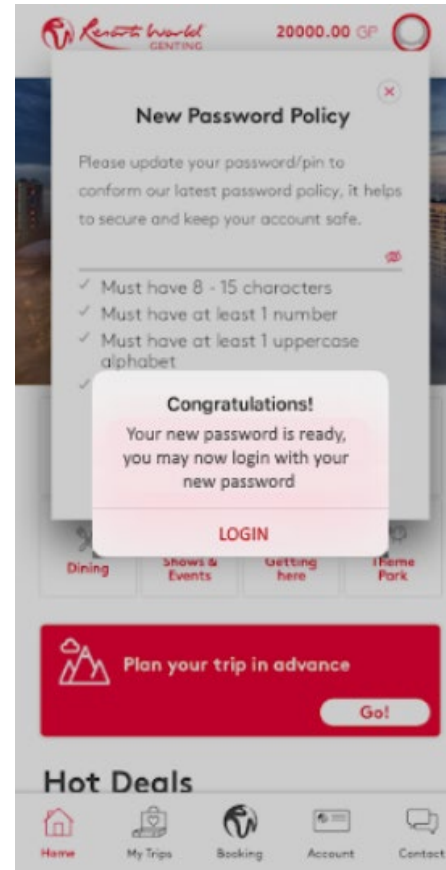
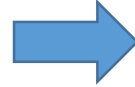
# Step 1: Request to Reset Online Password



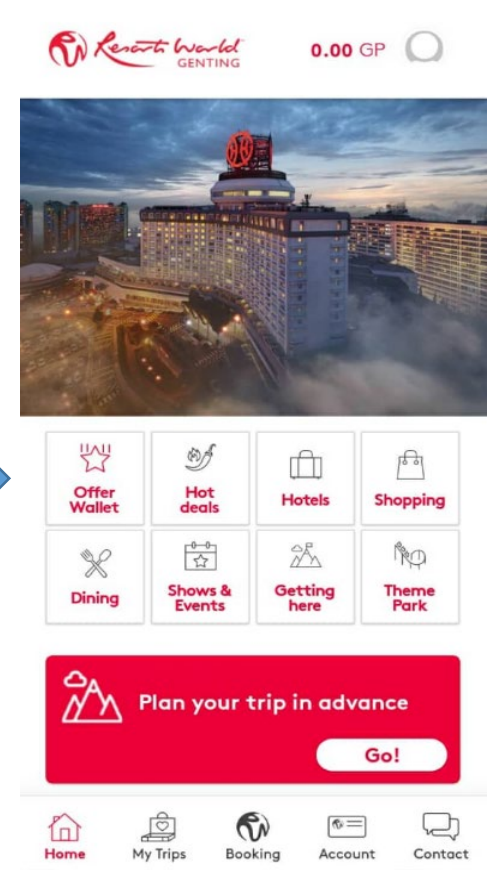
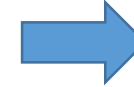
**Step 1**  
Download our RWG App and Login with your Email Address or Membership ID



**Step 2**  
Request to update your New Password  
(At least 8 characters, 1 number, capital and small capital letter)

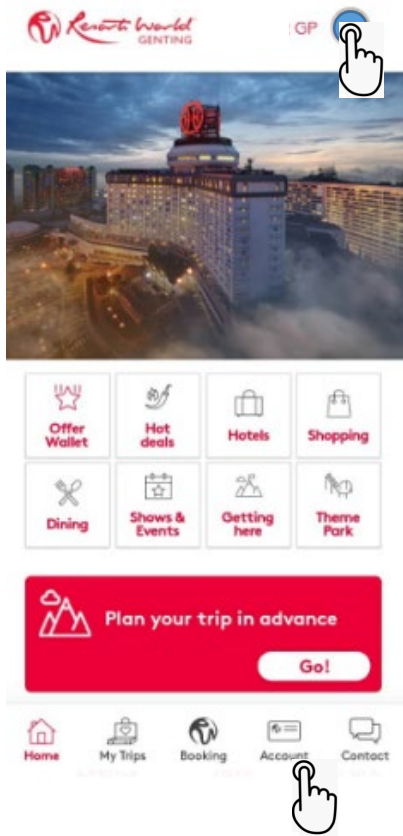


**Step 3**  
SMS or Email will be sent upon password changed successfully.

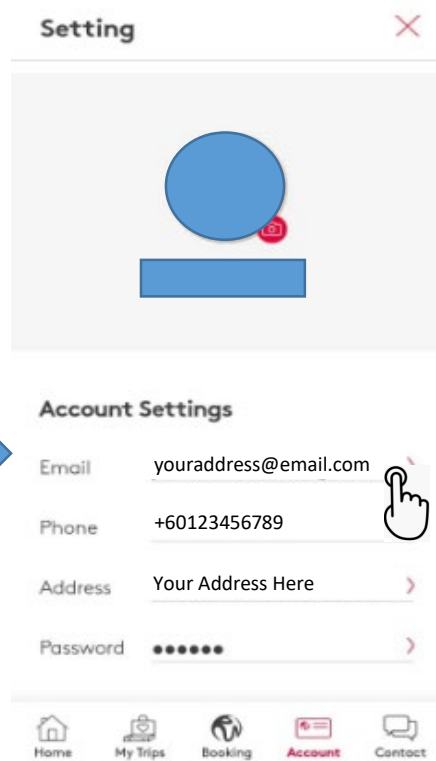


**Step 4**  
Login successfully.

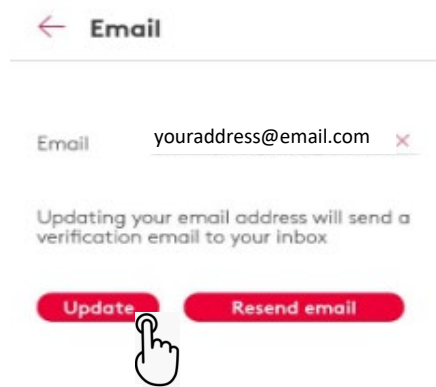
# Step2: Request to Update Email Address (if any)



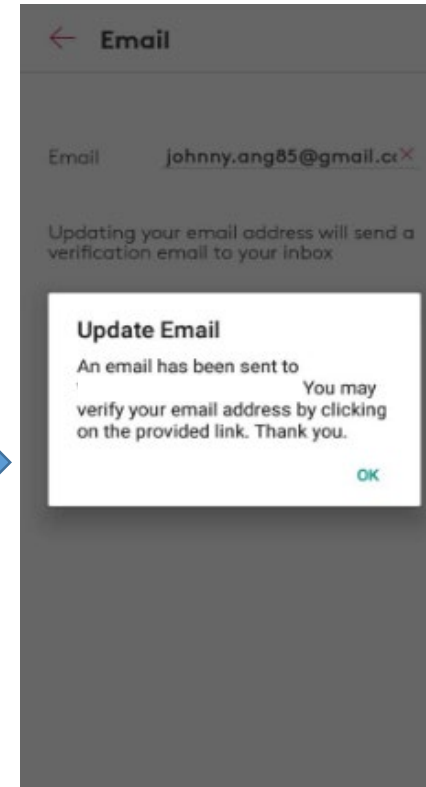
**Step 1**  
Click on your Profile Photo / Account and Setting



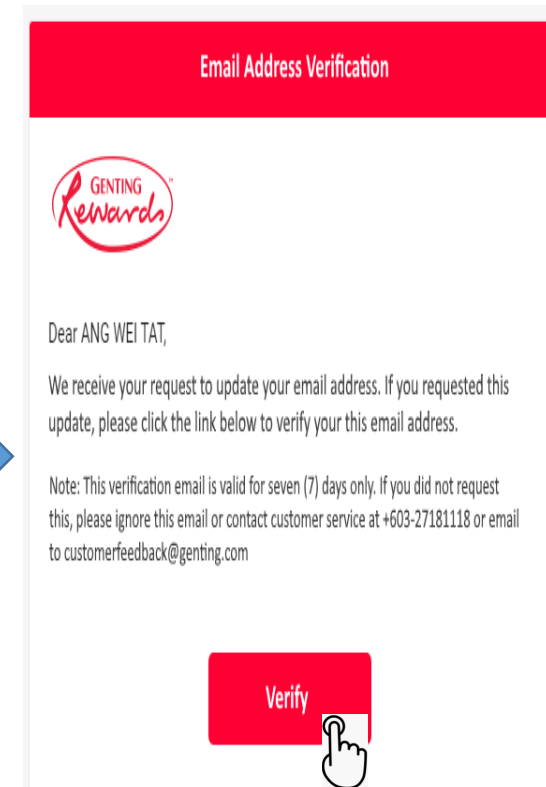
**Step 2**  
Click on Email



**Step 3**  
Update email address

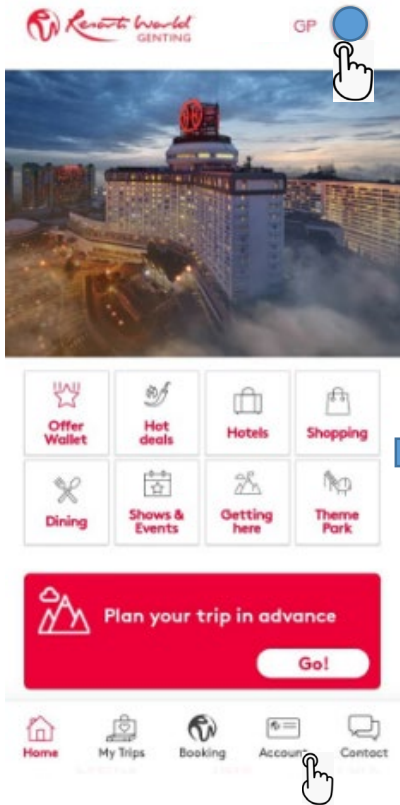


**Step 4**  
Email activation link will send via email

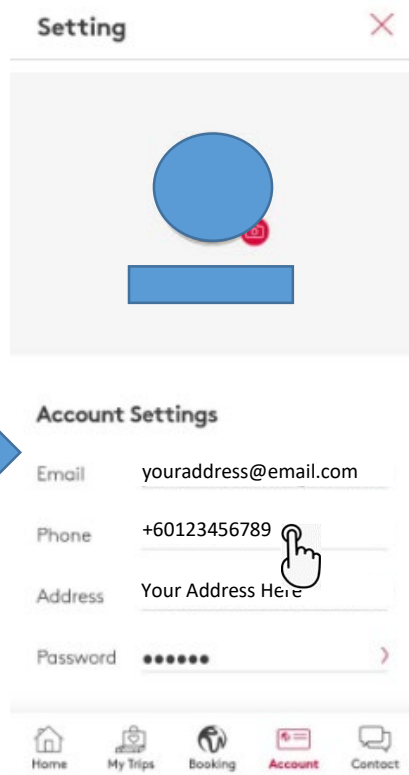


**Step 5**  
Click activation link to activate and update the email address

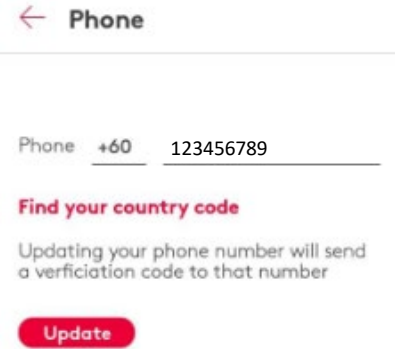
# Step 3: Request to Update Phone Number



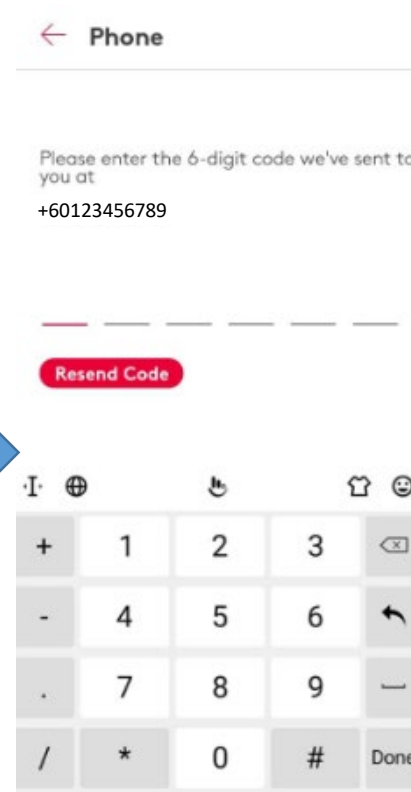
**Step 1**  
Click on your Profile Photo/ Account and Setting



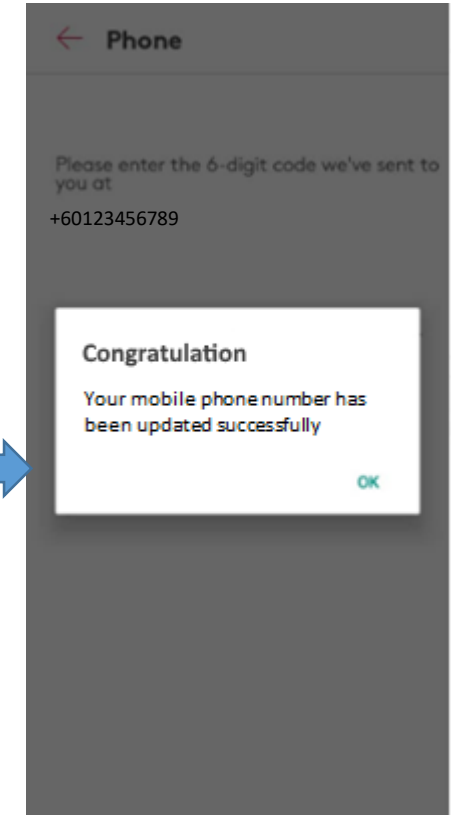
**Step 2**  
Click on Phone



**Step 3**  
Update your Phone Number



**Step 4**  
Enter TAC which received via SMS



**Step 5**  
Updated Successfully

# **Step-by-Step on Update Profile via Website**

# Step 1: Request to Reset Online Password



Log In

Email address or Membership ID

Forgot email? / First Time Login

PIN

Forgot PIN

Log In

Connect with Facebook >

Having Trouble Signing In? Get Support Here

Not a member? Sign up



New Password Policy

Keep your account Secure and Safe,  
please update your password / PIN to  
conform to our latest Password Policy.

New password

Must have 8 - 15 characters

Must have at least 1 number

Must have at least 1 uppercase  
alphabet

Must have at least 1 lowercase  
alphabet

Update Password



Congratulation!

Your new password is ready,  
you may now login with your  
new password.

Login

## Step 1

Login [www.rwgenting.com](http://www.rwgenting.com) and  
Click on Sign in

## Step 2

Login with your Email Address or  
Membership ID

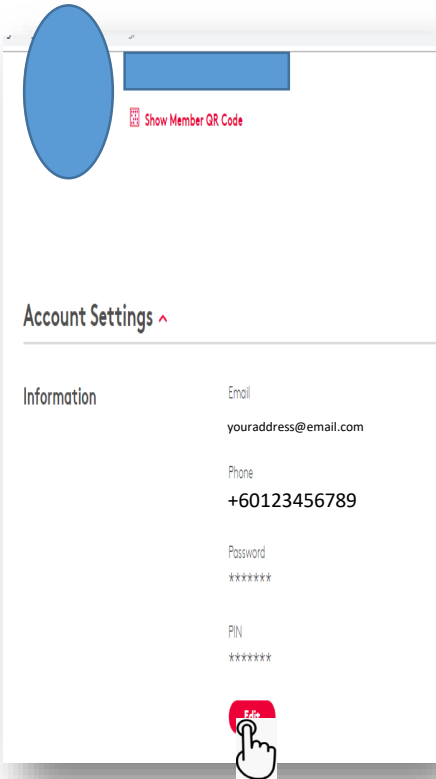
## Step 3

Request to update your New  
Password  
(At least 8 characters, 1 number,  
capital and small capital letter)

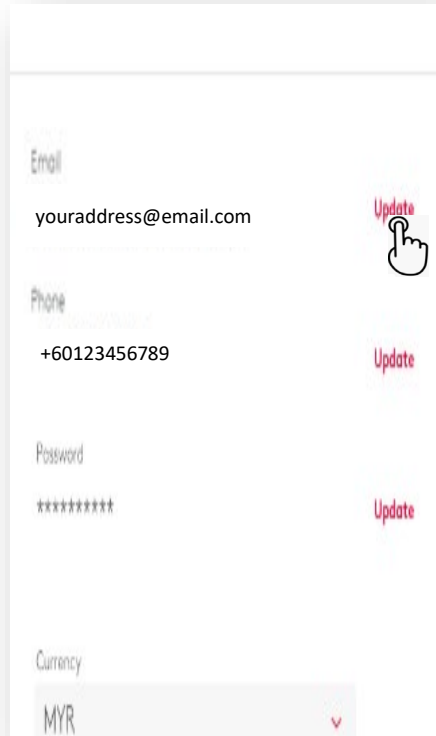
## Step 4

Password changed successfully.

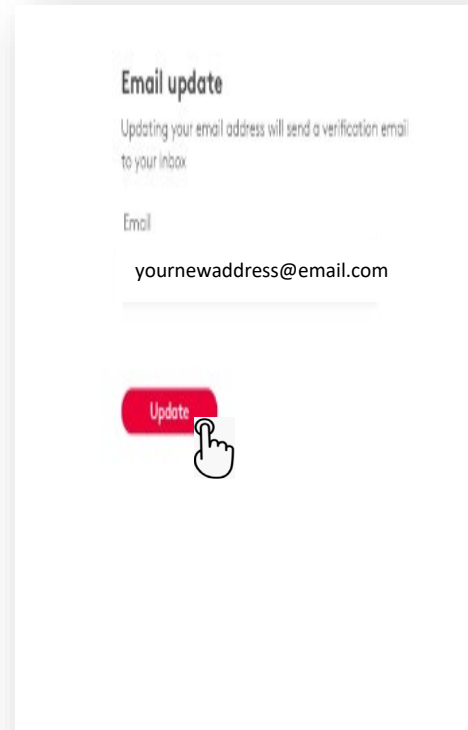
# Step 2: Request to Update Email Address (if any)



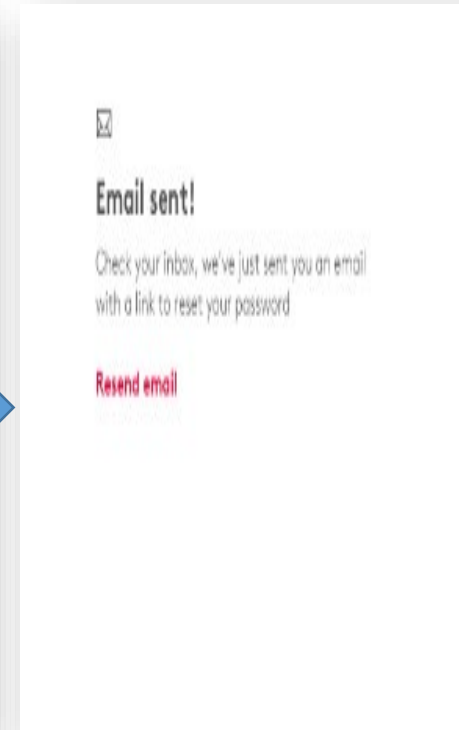
**Step 1**  
Click on "Edit" in Account Setting



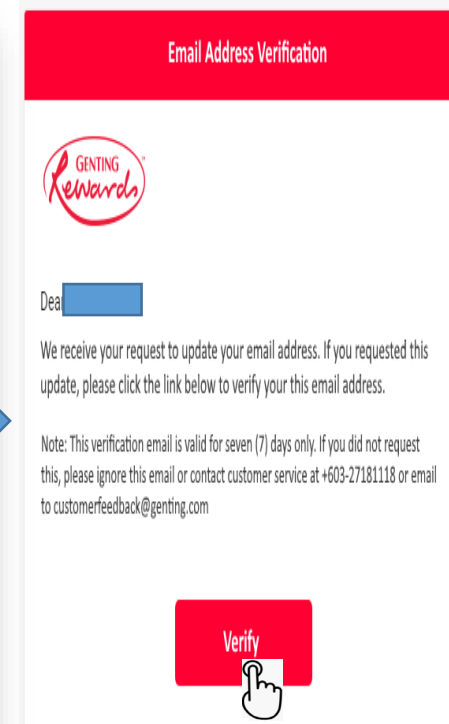
**Step 2**  
Click on "Update" in Email



**Step 3**  
Update email address

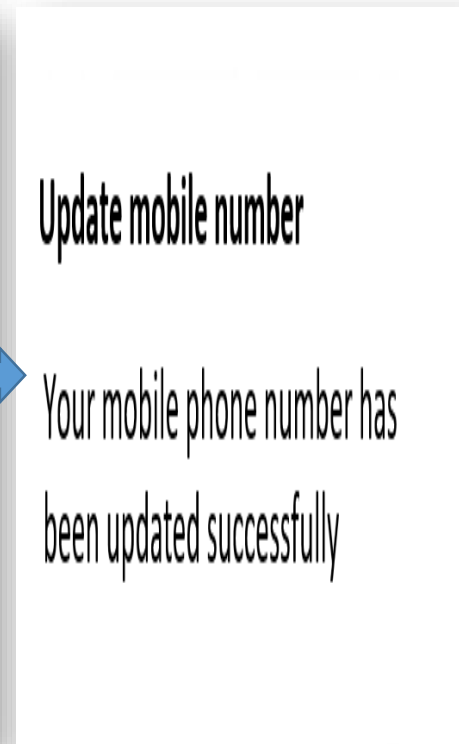
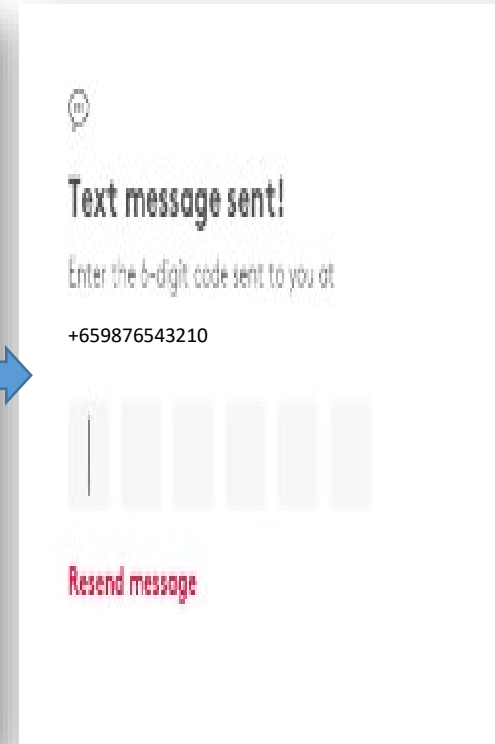
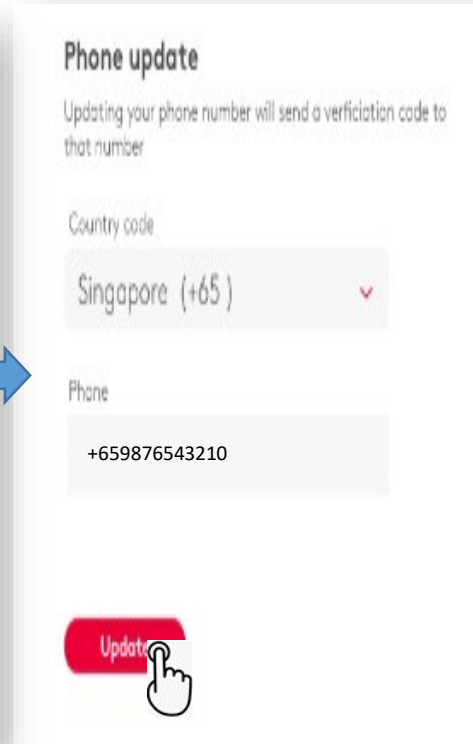
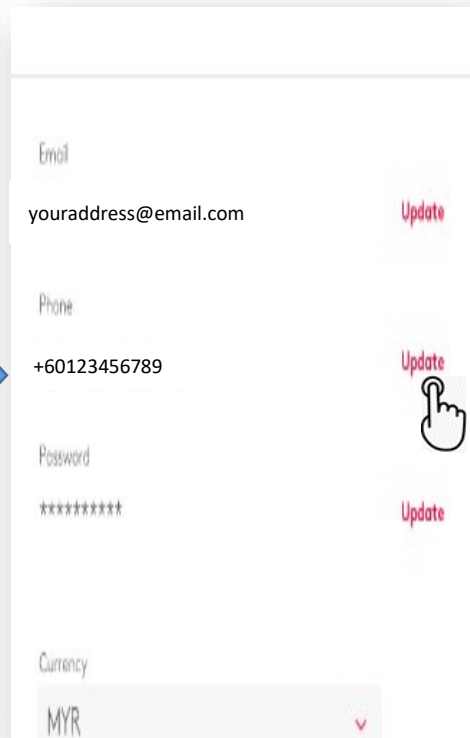
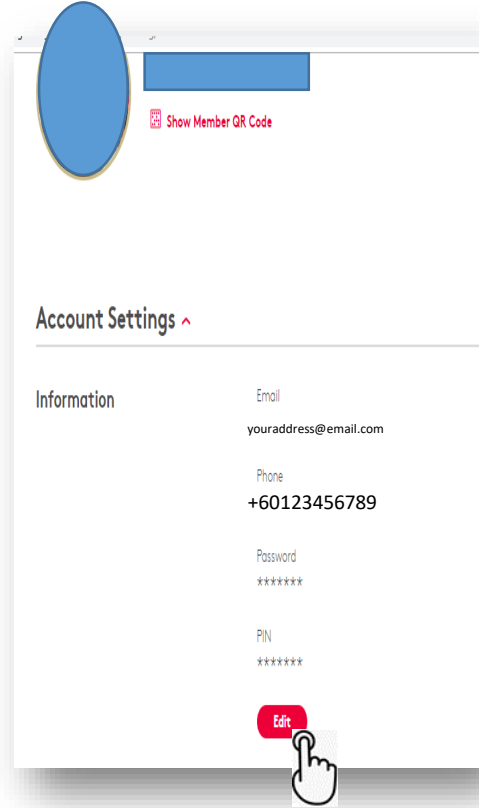


**Step 4**  
Email activation link will send via email



**Step 5**  
Click activation link to activate and update the email address

# Step 3: Request to Update Phone Number



**Step 1**  
Click on "Edit" in Account Setting

**Step 2**  
Click on "Update" in Phone

**Step 3**  
Update phone number

**Step 4**  
Enter TAC which received via SMS

**Step 5**  
Updated Successfully