

Eight Years at the Top: Crockfords Retains Forbes Travel Guide 5-Star Honour

Genting Highlands, 16 February 2026 – Crockfords at Resorts World Genting (RWG) continues to set the benchmark for refined hospitality, securing a coveted 5-star rating in the latest Forbes Travel Guide (FTG). This recognition marks an impressive eighth consecutive year (2019 – 2026) that the hotel has achieved this distinction, reinforcing its standing as Malaysia’s only hotel to receive the prestigious accolade this year.

Among the world’s most celebrated luxury properties recognized by FTG, Crockfords’ continued inclusion underscores its global stature as a purveyor of elegant, bespoke guest experiences. The award affirms the hotel’s commitment to excellence, meticulous attention to detail and unwavering dedication to service, hallmarks that define its identity as Genting Highlands’ best-kept secret.

Across the integrated resort, RWG’s broader hotel portfolio also secured continued recognition. Genting Grand was celebrated as a Forbes Travel Guide 4-Star Luxury Property for nine consecutive years (2018 – 2026) while Highlands Hotel was proudly listed as a Forbes Recommended Property for the same nine-year period, reflecting the resort’s consistent delivery of quality experiences across its range of hospitality offerings.

Forbes Travel Guide is globally regarded as the foremost authority on luxury hospitality, evaluating hotels, restaurants, spas and cruise experiences through anonymous inspections conducted against rigorous standards. Properties must achieve exceptional scores across service, facilities and overall guest experience to qualify for top ratings, making FTG recognition a trusted benchmark for discerning travellers worldwide.

Located adjacent to the vibrant SkyAvenue complex, Crockfords provides guests with convenient access to retail and entertainment while maintaining a calm and exclusive arrival experience through its discreet entrance. Inside, contemporary elegance defines the environment, complemented by curated artistic touches that enhances the sense of arrival.

The hotel continues to refine its accommodation portfolio with newly introduced suite categories designed for modern lifestyles, offering plush furnishings and unobstructed views of the surrounding mountainous landscape. These include the Prestige Suite – Gym, a 1,080 square feet (sq ft) residence equipped with private cardio facilities and a private balcony; the Premier Suite, offering 670 sq ft of stylish and intimate luxury living; and the Studio Suite, a 540 sq ft space crafted with bespoke design elements. Each addition strengthens the hotel’s focus on comfort, functionality and elevated guest experience.

Enhancing its lifestyle offerings, Crockfords has introduced Eden by Crockfords, a vibrant dining destination located on Level G. Inspired by the concept of a serene paradise, the restaurant serves classic international favourites alongside locally inspired creations in a relaxed yet refined setting. Guests can enjoy breakfast buffets from 7am to 10.30am, afternoon tea from 12pm to

6pm, and all-day dining from 12pm to 10.30pm. Signature menu highlights range from Home-Cured Gravlax and Mexican Wagyu Burger to Nyonya Curry Laksa, complemented by live cooking stations and customisable selections. Open to both hotel guests and the public, Eden by Crockfords extends the property's signature hospitality beyond accommodation.

Personalised service remains central to the Crockfords experience. Whether providing thoughtful wellness touches or ensuring seamless stays, the hotel's team remains dedicated to creating memorable and meaningful experiences that reflect its award-winning standards.

"We are honoured to receive this recognition once again," said Spencer Lee, Executive Vice President of Sales, Marketing and Public Relations. "Maintaining this achievement over eight consecutive years reflects the consistency, discipline and care our teams bring to every guest interaction. At Resorts World Genting, we remain focused on strengthening our hospitality offerings while creating experiences that resonate with travellers seeking comfort, quality and distinction."

Robert Marek, Vice President of Hotel Operations, added, "This milestone underscores our commitment to evolving alongside guest expectations. From introducing new suite concepts to enhancing dining experiences, we will continue refining how we deliver comfort and service. Our goal is to ensure each stay reflects the standards associated with a Forbes Travel Guide 5-Star Property."

For more on Crockfords and the latest updates and happenings at Resorts World Genting, please visit rwgenting.com.

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About Genting Malaysia

Genting Malaysia is one of the leading leisure and hospitality corporations in the world. Listed on Bursa Malaysia with approximately RM10 billion in market capitalisation, Genting Malaysia owns and operates major resort properties including Resorts World Genting (RWG) in Malaysia, Resorts World New York City, as well as Resorts World Catskills and Resorts World Hudson Valley (the latter two are 49%-owned via an associate company), in the United States of America (US), Resorts World Bimini in the Bahamas, Resorts World Birmingham and over 30 casinos in the United Kingdom (UK), and Crockfords Cairo in Egypt. Genting Malaysia also owns and operates two seaside resorts in Malaysia, namely Resorts World Kijal in Terengganu and Resorts World Langkawi on Langkawi Island.

Located 6,000ft above sea level, RWG is Malaysia's premier hilltop integrated resort. The resort features wide-ranging leisure and entertainment facilities including 10,500 rooms across seven distinct hotels, gaming, theme park and amusement attractions, dining and retail outlets, as well as international shows and business convention facilities. Nestled amidst the mid-hills, Resorts World Awana complements this extensive premium experience with its natural greenery, mountainous golf course, trekking trails, and proximity to key attractions. Moreover, Genting Highlands Premium Outlets (a joint venture between Genting Plantations Berhad and Simon Property Group), further complements RWG's diverse offerings,

solidifying its status as a leading leisure and entertainment hub in the region. As the birthplace of the Genting Group, RWG will host an exciting line-up of promotional events and activities to commemorate the Genting Group's 60th anniversary Diamond Jubilee, offering unforgettable experiences for all.

Genting Malaysia is a member of the Genting Group, one of Asia's leading and best-managed multinational companies. The Genting Group is led by Tan Sri Lim Kok Thay, a visionary entrepreneur who has successfully established the Resorts World brand as a leader in the leisure and hospitality sector in Malaysia, Singapore, the US, the Bahamas and the UK. Tan Sri Lim Kok Thay also has significant investments in other industries globally including oil palm plantations, property development, power generation, oil and gas, cruise and biotechnology.