



GENTING MALAYSIA BERHAD  
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**PRESS RELEASE**

**For Immediate Release**

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## **Crockfords Receives Forbes Travel Guide 5 Star Award for the Fifth Consecutive Year**

**Genting Highlands, 10 March 2023** – Crockfords at Resorts World Genting (RWG) has been showcased as one of the world’s most outstanding 5 Star properties by the Forbes Travel Guide, making it the fifth consecutive year of the hotel securing this prestigious award.

Held in high esteem by the most discerning of travellers, Crockfords is once again the only hotel in Malaysia to receive the acclaimed 5 Star award and among 360 hotels worldwide conferred with this honour. This highly coveted accolade affirms Crockfords’ ethos and position as the ultimate purveyor of luxury and an undisputed leader in unparalleled guest experience.

The Forbes Travel Guide Star Awards list which ranked 1376 hotels worldwide this year, also recognised RWG properties, Genting Grand as a Forbes 4 Star Property and Highlands Hotel as a Forbes Recommended Property, making it the sixth year these two hotels have upheld the respective recognitions.

Forbes Travel Guide (FTG) verifies luxury. It is the only independent global rating system for luxury hotels, restaurants and spas and the creator of the original 5 Star luxury hotel rating system. Evaluated rigorously against 900 exacting standards by FTG’s expert inspectors, a hotel must offer exceptional guest experience and services in order to qualify for a 5 Star rating. Among the criteria include flawlessness in the execution of personalised service along with elements of luxury, and attention to detail, all of which Crockfords exceeded expectations in demonstrating service par excellence.

Nestled in the pinnacle of the cool highlands amidst bright lights of the renowned hospitality and entertainment hub that is Resorts World Genting, Crockfords is Malaysia’s swankiest hidden gem and the very epitome of luxury and grandeur with sleek interiors inspired by posh London mansions. The elegant hotel boasts unobstructed scenic views of the surrounding rainforest and mountainous landscape in all of its 177 rooms

comprising 3 Villas, 19 Signature Suites featuring three unique themes, 13 Junior Suites, 111 Superior Rooms and 31 Premier Rooms. Exuding a modernistic feel of luxury, all Crockfords suites feature in-room private steam bath and luxurious Greek Calacatta marble restroom fixtures, designed exclusively for Crockfords. State-of-the-art technology is also embedded in the rooms to ensure ease and comfort at the touch of a button.

The luxury hotel is renowned for its signature Lobster Nasi Lemak dish and Deluxe Dimsum Set and features an Entertainment Suite complete with entertainment amenities for private events or karaoke sessions. The Crockfords Club also has daily live music performances.

Upon arrival, guests are welcomed by doormen and butlers into a spacious, lavishly-furnished lobby with red and black velvet sofa sets, gold tree fixtures, luxurious marble furnishings and magnificent sculptures and art exhibits that exude class and an inimitable style.

But what distinguishes Crockfords from other hotels is its bespoke, distinctive and impeccable hospitality that is second to none. Embedded in its DNA and its very reason for being, Crockfords promises a carefully tailored guest experience and intuitive guest care according to needs and preferences.

From offering ginger tea which is known for its health benefits especially for elderly guests to providing kid amenities such as toys for guests' children, guests of all ages can expect an attentive and meaningful engagement with Crockfords' exemplary employees who are readily available around the clock to go above and beyond guests' expectations.

"We are extremely honoured to once again be recognised by Forbes Travel Guide as one of the best luxury hotels in the world," said David Leung Ming Sum, Vice President of Hotel Operations, Genting Malaysia Berhad.

"Crockfords is currently unsurpassed in Malaysia for specially-curated services and luxury hospitality. Needless to say, this latest FTG 5 Star Award win is a testament of our unwavering passion and dedication in pushing the envelope to raise global standards and deliver unique, world-class and memorable experiences of the highest hospitality standards for all our guests," he added.

For more on Crockfords and the latest updates and happenings at Resorts World Genting please visit our website at [rwgenting.com](http://rwgenting.com) and/or our official social media platforms.

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### **About Genting Malaysia**

Genting Malaysia Berhad (GENM) is one of the leading leisure and hospitality corporations in the world. Listed on Bursa Malaysia, GENM owns and operates major resort properties including Resorts World Genting (RWG) in Malaysia, Resorts World New York City and Resorts World Catskills (which is 49%-owned via an associate company) in the United States (US), Resorts World Bimini in the Bahamas, Resorts World Birmingham and over 30 casinos in the United Kingdom (UK) and Crockfords Cairo in Egypt.

With about 10,500 rooms across seven distinct hotels, RWG is Malaysia's premier integrated resort destination. The resort also features wide-ranging leisure and entertainment facilities, including gaming, theme park and amusement attractions, dining and retail outlets, as well as international shows and business convention facilities. Additionally, Genting Highlands Premium Outlets (a joint venture between Genting Plantations Berhad and Simon Property Group) at the mid-hill and Genting SkyWorlds, a first class, world-class theme park, further complement RWG's extensive premium offerings and exemplifies its position as a leading provider of leisure and entertainment in the region.

GENM is a member of the Genting Group, one of Asia's leading and best-managed multinational companies. The Genting Group is led by Tan Sri Lim KokThay, a visionary entrepreneur who has successfully established the Resorts World brand as a leader in the leisure and hospitality sector in Malaysia, Singapore, the Philippines, the US, the Bahamas and the UK. Tan Sri Lim KokThay also has significant investments in other industries globally including oil palm plantations, property development, power generation, oil and gas and biotechnology.