

Important Notice

24 December 2020

Resorts World Genting Remains Open

We refer to extension of the Enhanced Movement Control Order (EMCO) at Amber Court and Ria Apartments until 6 January 2021 and seek to clarify that Resorts World Genting (RWG) is not in the affected area and remains open.

The first reported COVID-19 case involving a RWG employee was on 24 November 2020. All close contacts of this case have completed the required medical treatment, quarantine period and tests prior to resuming duties.

RWG's safety protocol is robust and provides a safe environment for guests and employees.

As part of our efforts to keep the resort safe, RWG requires all its employees (including third party employees and contractors) to undergo a strict screening and testing regime for COVID-19 on a regular basis. RWG's testing protocols include antibody and more recently antigen tests on employees (including third party employees and contractors) on a regular basis. The screening and testing programme is in addition to full compliance with SOPs required by the government.

Please visit our website or follow our social media pages for more information. You may also contact our call centre at 03-27181118 or customercare@rwgenting.com.

重要通告

2020年12月24日

云顶世界照常营业

针对彩云阁 (Amber Court) 及丽雅公寓 (Ria Apartments) 被宣布延长实行强化行管令(EMCO) 至 2021 年 1 月 6 日事宜, 我们在此澄清, 云顶世界(RWG)并不处于受影响的地带, 并且将维持照常营业。

首宗牵涉云顶世界员工的新冠肺炎个案发生于 2020 年 11 月 24 日, 目前此个案里的所有密切接触者都已在完成所需的医疗检测、隔离期及测试后返回工作岗位。

云顶世界拥有完善的安全规程, 足以为宾客及员工提供一个安全的环境。

为了维护度假村的安全, RWG 要求所有员工(包括第三方员工和承包商)定期接受严格的新冠肺炎筛检和测试程序。RWG 的测试规程包括定期对员工(包括第三方员工和承包商)进行抗体和最近的抗原测试。筛检和测试程序是根据政府规定的标准作业程序而严格贯彻的措施。

请浏览我们的网站或关注我们的社交媒体专页以获取更多详情。此外，您也可以联络我们的服务中心：03-27181118 或电邮我们：customercare@rwgenting.com。