

4 February 2021

Notice

Temporary Closure of Resorts World Genting (RWG)

Following the announcement made by the government on 2 February 2021 to extend the Movement Control Order (MCO) until 18 February 2021, RWG will remain closed during this period. However, essential resort-based services such as security, bomba, utilities and clinics will be operational.

Guests who have made reservations at RWG during this period may contact our call centre at 03-27181118 or write to customercare@rwgenting.com to request for a change of date or refund. We appreciate your patience and kind understanding while we attend to your requests during this time.

Kindly visit our website regularly for further updates.

We regret any inconvenience caused by the temporary closure of our resort.

Thank you.

2021 年 2 月 4 日

通告

云顶世界 (RWG) 暂停营业启事

随着马来西亚政府于 2021 年 2 月 2 日宣布将延长行动管制令 (MCO) 至 2021 年 2 月 18 日，云顶世界将于此期间持续暂停营业。尽管如此，云顶世界其他的基本服务如保安、消防局、公共设施及诊所等将如常运作。

在此期间已经向云顶世界预订了行程的顾客，请拨打我们的预订服务中心电话：03-27181118 或电邮至：customercare@rwgenting.com 以要求更改日期或退款。在我们致力于为您解决问题的这段期间，我们感激您的耐心与理解。

请定期浏览我们的网站以获取更多最新消息。

对于我们暂停营业期间所引起的一切不便，我们深表歉意。

谢谢！